

# St. James's Hospital - leading global innovation in healthcare - a hospital wide approach to adopting GS1 standards

Mr Simon Moores, Director of Finance, St. James's hospital, Dublin, Ireland Mr John Cotter, Programme Director Activity Based Funding St. James's Hospital, Dublin, Ireland

Tuesday April 17th, 2018



## Welcome and thank you for attending!



- Welcome to our April 2018 webinar.
  - Thank you to our guest speakers Simon Moores, Director of Finance and John Cotter,
    Programme Director Activity Based Funding of St James's Hospital, Dublin, Ireland
- Some housekeeping for today:
  - All attendees will be on mute
  - If you have questions during the presentation, please type them into the questions area and these will be monitored then answered at the end of the call
- After the webinar:
  - Within a week, the recording will be posted to: <a href="http://www.gs1.org/healthcare/hpac webinars">http://www.gs1.org/healthcare/hpac webinars</a>
  - All previous webinars are also posted to this location, so please feel free to use this resource and share the link



## The GS1 Healthcare Provider Advisory Council (HPAC)



Focus is on thought leaders and adopters of GS1 Healthcare Standards from the global clinical provider environment. Their final goal is to improve patient safety, cost efficiency and staff productivity through implementation of GS1 standards.

A forum for sharing and discussion

Identification of projects and case studies

A source of expertise and advice

- About the practical realities of implementation of GS1
   Standards in the care giving environment in regards to the impact on clinical care and patient interaction
- That support the adoption of GS1 Standards in healthcare providers and retail pharmacies
- For publication, presentation and sharing
- To those involved in GS1 standards development, the wider Healthcare stakeholder community and senior executives/decision-makers to gain their buy-in and support for implementation of GS1 Standards



#### **HPAC Activities**



#### Webinars

- Monthly webinars open to all stakeholders interested in learning about GS1 standards implementation in the care giving environment.
- http://www.gs1.org/healthcare/hpac\_w ebinars

#### **Awards**

- Twice per year
- Provider Best Case Study Award
- Provider Recognition Award
- The prize is travel / accommodation to attend the next GS1 Healthcare conference
- http://www.gs1.org/healthcare/hpac

GS1 Healthcare also holds two global conferences per year. The next conference will be in Bangkok from October 31<sup>st</sup> – November 1<sup>st</sup>, 2018. We expect significant Healthcare Provider participation on the agenda.



## Traceability at St. James's Hospital







Simon Moores
Director of Finance, St James's Hospital

John Cotter
Programme Director, Activity Based Funding, St James's Hospital





## St James's Hospital



### **Key Data**

- 60 Acre Campus
- €440m
- 1,000 beds
- 25,000 IP Discharges
- 48,000 Day Cases
- 280,000 OPD
- Largest Academic Teaching Hospital in Ireland
- Focus on innovative projects





## **Evolution of a Medical Campus, "Shared Vision"**



**MISA** 



NCH

National Children's Hospital



Mercers Institute for Research on Ageing



#### **Business Process Innovation: Implementing GS1 Standards**

1995 2003/4 2008 **Master Data** Haemophilia Management Track and and Trace project Structured

coding











commenced GS1 Datamatrix

SAP Installed (EPR & GUI)

Wireless

Kanban for

Ward stock

management

2011 2012

First hospital

to pilot the

Surgical

Instrument

track and

trace

programme

using GS1

Standards

**eProcurement** project (Standardised coding, data and messaging) **GTIN** GLN **GS1 XML 3.0** 

2014

> 1st Sep 2014 First Supplier to GoLive -Cruinn

> Communic ations and meetings with Top 50 Suppliers

## **Today**

- > Scan for Surgery Go Live
  - > RFID tracking of **Precious samples** (Live)
- > Next Projects: > Rollout of Scan for
- Surgery, RFID tracking of patients, staff, assets

### **FUTURE**

- > Full Traceability to EHR (roll out of scan for surgery)
- > Working towards implementation of eProcurement with all Suppliers
- > Target to be first hospital fully compliant to GS1 **Standards**







## SJH Whitepapers, Case studies, posters, in the news





















### SJH - hosting visits both locally and internationally

AUSTRALIAN COMMISSION
ON SAFETY AND QUALITY IN HEALTH CARE





Australian Government

**Australian Digital Health Agency** 

Health Service Executive





bernhoven













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The Global Language of Business











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#### Traceability at St James's Hospital enabled by GS1 Standards

Track and Trace in the Hospital Real time visibility of what happened Right product, right place, right person



.....Linked to the right procedure, Real-time, accurate data from the point of care!





## **On-going Projects**

Haemophilia T&T











SJH Healthcare Campus







....implementing GS1 standards across the hospital campus Supported by Regulation for medical devices and pharma



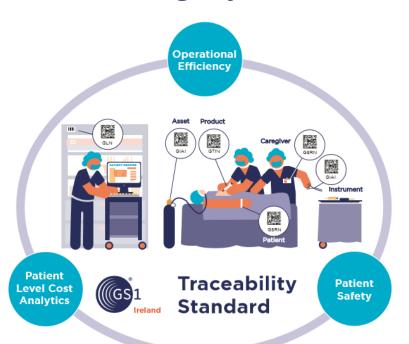








## **Scan for Surgery**



#### **Operational Efficiency**

- Automation of product supply chain processes for nursing
- Make additional time available for patient centric activities
- Managed minimum inventory levels

#### **Patient Safety**

- Product Traceability to individual patients
- Product Expiry Identification

#### **Patient Level Cost Analytics**

- Increased visibility of real-time patient and procedure level costs
- Improved data analytics for decision making







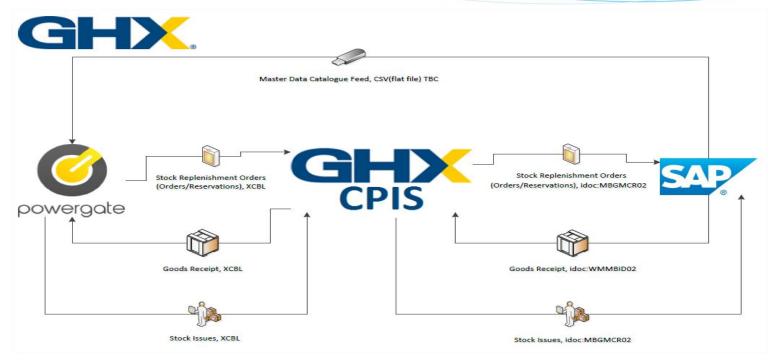
- Multi-Disciplinary
- Continuous Engagement
- Communication
- Coordinated Effort and Feedback
- Robust Integration
- Master Data, Master Data, Master Data!

#### **Project Success Factors**

- Measurable reduction in Nurse time spent on inventory processes
- Measurable Reduction in time to trace recalled products
- Clear reporting of procedure level costs -vs- funding to ensure adequate hospital funding
- Measurable improvement in reduction of expired product / product aging
- Measureable reduction in inventory volume













#### **Before**

- 20 hours per week to check and reorder stock (and other stock activities)
- Over-qualified role doing non-value added activities
- ? Time for patient care



Mary O'Brien
Assistant Director of Nursing

#### **After**

- 2 hours per week on supply chain activities
- More time for patient care !!







## **Operational Efficiency**

Patient Scan

Automated Message to SAP

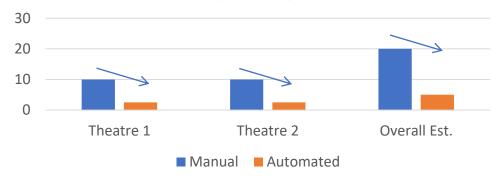
 Scanning system sends automated message to SAP based on Stock Requirements

Automated Message to Supplier

• SAP sends automated / manual PO to Supplier

Supplier Fulfils Order

## Nursing Time Taken to Order T1/2 (Hours)



- Supplier Fulfils order
- Replacement products are delivered to Theatre

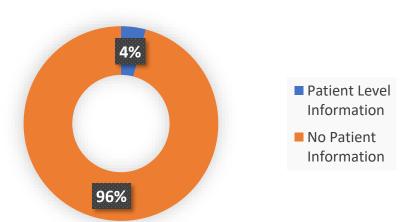




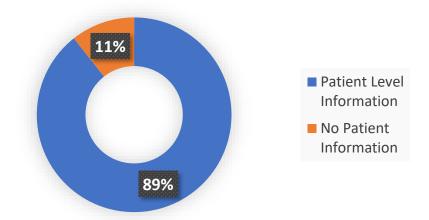
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## Patient Information 2015



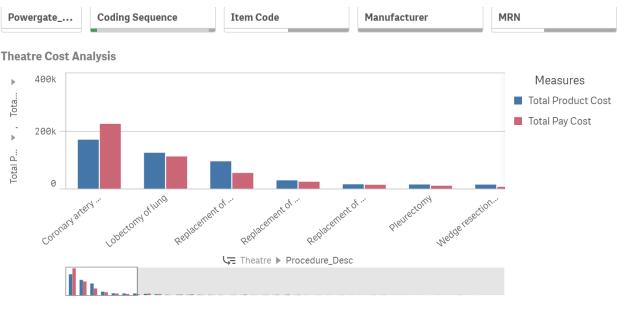
## Patient Information Scan for Surgery 2017







## **Cost Analytics**



Complexity

4.34

Average LOS

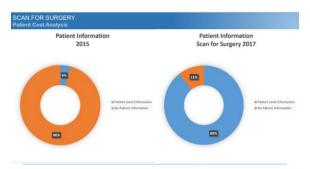
10.83

Patient Activity

122

Median LOS

8





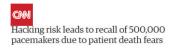
## **Patient Safety**

#### **DEVICE RECALL**



3,516 Irish had recalled hip device fitted





FDA overseeing crucial firmware update in US to patch security holes and prevent bijacking of pacemakers implanted in half a million people



### **Traditional**



#### THE IRISH TIMES

'I trusted that I would be fitted with a safe implant. That's not what I got'

② Sat, Jan 28, 2012, 00:00

- Up to 1,500 women in Ireland have breast implants made by the French firm PIP. Three of them tell **PETER McGUIRE**of the
- worry, frustration and embarrassment they have experienced since problems

with the implants were exposed

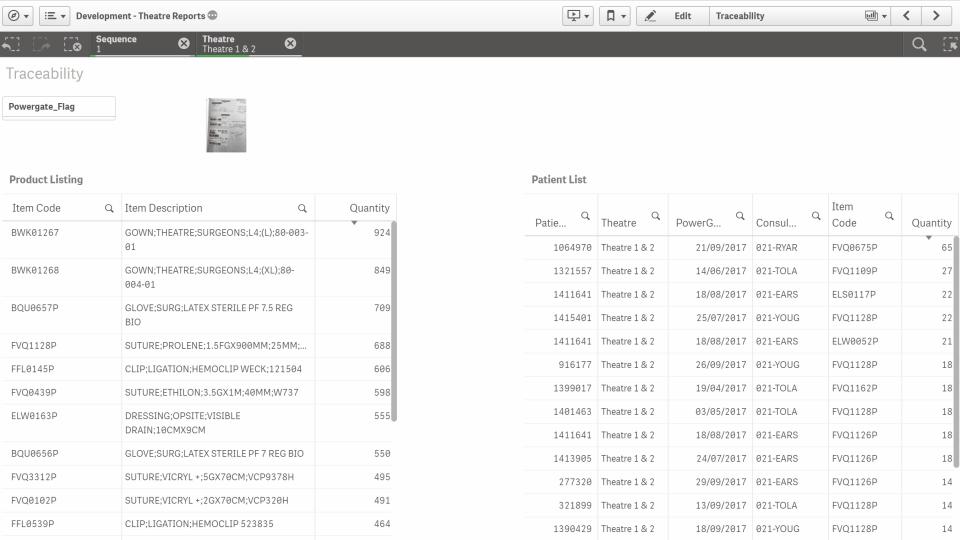


**PATIENT IDENTIFICATION PROCESS** 







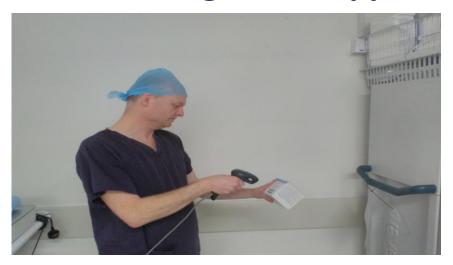








# **Current Problems: Data Sharing from Suppliers**



- No single repository for product data at unit of use level
- Single product -v- Pack of 20
- Manual GTIN Capture Process Carried Out
- Dedicated resources required to deliver
- Need to receive data direct from suppliers







### 1984

MINUTES OF THE THIRD ANNUAL GENERAL MEETING OF THE ARTICLE NUMBER ASSOCIATION OF IRELAND HELD AT THE BURLINGTON HOTEL, DUBLIN 2, AT 11.00 A.M. ON MONDAY, 6

- \* Mr. Andrews recommended that to be truly efficient
  - Products would need to be 100% bar-coded and all bar-codes correctly applied.
  - . Manufacturers must put the bar-code in the correct place.
  - Suppliers must notify traders of the bar-codes on their products and changes where they take place. To date this has been the greatest single problem and causes endless waste of time.

Mr. Andrews reiterated that with the experience so far gained he is more than ever convinced that the scanning system is a good investment and will be developed further in the years ahead on areas such as back-door scanning on outer cases and on trading communications. He offered to share the benefits of his experience with other traders and suppliers to the trade.

### **Today**













- 1. Barcode on case
- 2. Barcode on inner
- 3. Sharing Product Data

## WIFM (Hospital & Supplier):

- Reduced Inventory Holding Costs
- Meaningful Consumption Data
- Product Research & Development
   Data
- Improved Healthcare Cost Analytics
- Better Product Traceability
- More Time for Patient Care



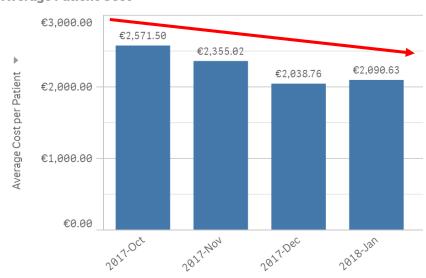


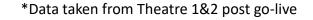


#### **Inventory Balance**



#### **Average Patient Cost**











- Refining and sustaining the operational model
- Rolling out solution to other high cost areas
- Improve data sharing across entire supply chain
- Sharing product information with Medical Record







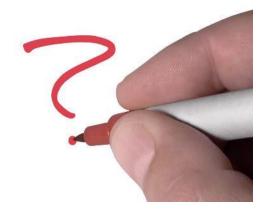
## Questions?





## **HPAC** Questions and contact details





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